**Is there a charge to make payments using PayPams?**
Yes, there is a flat fee of $1.95 per transaction for making payments (a transaction can be for one or more students).

**Is there a minimum payment amount requirement?**
Yes, there is a minimum payment of $10.00 or $4.00 for a free/reduced student.

**Is there a charge to view account balances, payment history or to setup a PayPams account?**
No, there aren’t any fees to check on account balances, payment history, or to setup a PayPams account.

**What credit cards can I use to make payments with PayPams?**
You can use Visa, MasterCard, and Discovery credit cards. Visa credit cards can only be used for one time payments. MasterCard and Discovery cards can be used for both one time payments and re-occuring payments.

**Can I make payments to multiple student’s accounts at the same time with PayPams?**
Yes, payments can be made to multiple accounts at the same time (this is still considered one transaction).

**When will the funds be available for my child(ren) use?**
PayPams require a minimum of 24 hours to process fund transfer and availability for usage.

**Who do I call if I have problems with setting up a PayPams Account or viewing account balances?**
You can contact PayPams customer support directly from their web page (www.paypams.com) by clicking on the ‘Contact Us’ display.

**Will I be able to view what my children(ren) have eaten?**
You cannot view this information detail currently. In near future, PayPams update will allow you to see exactly what was purchased and when.

**What information do I need to add my students to Paypams account?**
You will need to enter the legal name of the student(s) and their birthdate.

**Can multiple households both contribute to a student’s lunch account?**
Yes, however after the first household has created the account for that student, all other households will need to contact PayPams via their web page (www.paypams.com under: contact Us tab) and they can assist you setting up/creating additional households for the same student. Information from different households will not be visible to other households.